



MN VoIP Refer a Friend Promotion

Program Rules

Here are the basic rules:

Rules for Referrers

- Referrers and Referees will receive one credit for each successful referral/new account activation.
- Referrers will receive a credit in the amount of the monthly invoice for the new service of the Referees account. (ie: Referees sign up for an account that is invoiced \$50 in services per month, Referrers will receive a credit in the same amount of the \$50.)
- You must be an active MN VoIP customer in good standing* to earn credits for your referrals.
- You cannot refer yourself.
- You cannot refer an existing customer of MN VoIP.
- You cannot exceed \$500 in credits per calendar year.
- Each credit will be applied to your next monthly invoice, once your referee successfully activates their service with MN VoIP.
- Please allow up to 4 weeks after each successful referral for the credit to be applied. When the credit is applied we will send you a confirmation email.
- If further action is required for credit issuance, customers must successfully complete the additional action within 30 days from the initial notification of request for further action to earn the credit otherwise the customer will forfeit the pending credit.

*No past due balance on your account.

Rules for Referees



- Go to the referral program online at www.mnvoip.com/referral to register and accept the program Terms & Conditions.
- A referee will have 90 days to act on a referral, or it will expire. Once a referee responds to the referral offer, they must complete their registration as a new MN VoIP customer within 30 days to be eligible to receive a credit. If further action is required for credit issuance, customers successfully complete the additional action within 30 days from initial notification of the request for further action, otherwise the customer will forfeit the pending credit.
- A referral credit of \$25 will be applied to the Referees first monthly invoice. Please allow up to 4 weeks after the successful referral for the credit to be applied. When the credit is applied we will send you an email notification.

*Please see the Terms & Conditions for more details and the complete program rules.

MN VoIP Referral Program Terms and Conditions

Effective 04/01/2018

1. General

These terms and conditions apply to MN VoIP's Referral Program ("Program"). By referring a friend, or otherwise participating in the Program, the referring customer and referred friend agree to be bound by these terms and conditions, MN VoIP's General Terms and Conditions ("Ts&Cs"), and the MN VoIP Privacy Policy. The General Ts&Cs and Privacy Policy are available at mnvoip.com/referral/terms-conditions. As detailed in the Ts&Cs, we each agree to a mandatory arbitration provision that provides that (except for matters properly brought to small claims court) any claim, controversy, or dispute of any kind between you and MN VoIP must be resolved by final and binding arbitration on an individual and not a class-wide or consolidated basis.

2. Program Participation and Eligibility

The Program is available only for new MN VoIP account activations. Please allow up to four (4) weeks after referral validation for referral reward to be applied. MN VoIP



reserves the right to modify, extend or cancel this Program at any time. The Program is only available online at: mnvoip.com/referral. Internet access is required for participation in the Program. Current MN VoIP customers who initiate a referral on mnvoip.com/referral, are defined as “Referrers.” Non-customers who activate MN VoIP service upon a referral are defined as “Referees.”

Eligible Referrals: The Program is only available for active MN VoIP accounts in good standing. To make referrals, you must:

1. Provide us with a valid email address;
2. Have an active MN VoIP account in good standing; and
3. Be an individual person and of the age of majority in the state/province or jurisdiction where you are resident at the time of participation (Companies and employees of MN VoIP or their subsidiaries, affiliates or promotional agencies, including immediate family and household members, are not eligible to earn credit for referrals);

Participation in the Program is prohibited where void by applicable law or regulation. The Program is only available through mnvoip.com/referral. If your account is “interrupted”, “suspended” or you cancel your account with MN VoIP, you are no longer eligible to participate in the Program. Upon cancellation with MN VoIP, your account will be inactive and you may not make referrals or earn Program credits, including any referral credits that may be pending. You cannot redeem a referral credit for referring yourself. You may only participate in the program online at mnvoip.com/referral. You may only participate in the Program with one account. Friends you invite (“Referees”) have to activate a new MN VoIP account within 90 days of receiving the referral. To participate and earn a credit, Referees must register on the website within 30 days of their MN VoIP service activation date.

Ineligible Referrals: Unless otherwise noted, the Program may not be available for certain other MN VoIP plans or accounts, including: accounts owned by MN VoIP employees, and other plans deemed ineligible (collectively, “Ineligible Referrals”). In addition, Referrals made through non-authorized MN VoIP sales channels are not eligible for the program. MN VoIP reserves the right to void any Referral credit based



on the following: (1) ineligibility of any Program participant, (2) fraudulent activation or, (3) if MN VoIP, in its sole discretion, finds that you have violated any of the Program Terms and Conditions.

Eligible Referees: Each Referee must activate a new MN VoIP account within 90 days of receiving the referral. The Referee's new account must remain active for at least 30 days before MN VoIP will validate the new account and apply the referral reward to both the Referee and the Referrer. You cannot receive credits for referring yourself or an existing customer of MN VoIP. Existing MN VoIP customers can earn a maximum of \$500 in referral rewards per calendar year. If you are a new MN VoIP customer who was referred by an existing MN VoIP customer, you are eligible to earn up to \$500 in referral rewards per year, including your initial referral reward. You must disclose the fact that you are a MN VoIP customer when you make referrals. You agree to let your Referees know that you are the Referrer and that you may receive a referral credit if your Referee signs up for MN VoIP service. You will not receive any referral credit if your referrals are rejected or are not received for any reason, or if you fail to comply with any of the terms of the Program.

3. **Reward Redemption** Referral rewards are non-transferable, non-assignable, and cannot be redeemed or exchanged for cash, credit, or other merchandise.
4. **Reward Issuance Expiration** If further action is required for reward issuance, members successfully complete the additional action within 30 days from initial notification of the request for further action. Otherwise the member will forfeit the pending reward.
5. **Additional Terms and Conditions.**

Tax: You are responsible for any and all tax liabilities associated with the Program.

Void Where Prohibited: This Program is void where prohibited by law.

We reserve the right to change the terms and conditions of the MN VoIP Referral Program at any time, without notice, at our sole discretion. We reserve the right to not award a credit or disqualify someone from the Program if we feel, in our sole discretion, that fraudulent behavior or other unethical conduct has occurred in any way that compromises the fairness the Program in any way. Credits cannot be combined with other promotions and are not valid for previous offers or orders. Spam,



unsolicited commercial email, or any form of illegal means of communication is illegal, prohibited, and will be grounds for termination of your account and participation in this Program. Fraudulent or unethical means of communication such as using bots, fictitious identities, fake emails, or scripts is also prohibited and will result in similar actions by us with respect to terminating your account and participation in the Program. MN VoIP services are subject to additional terms, conditions, and other restrictions. See mnvoip.com for details.

By participating in this Program, you agree to release and hold harmless us as the operator of the Program for us and their affiliates and subsidiaries, directors, officers, employees, consultants, and agents, and any other entity associated with marketing this Program (collectively, the "Released Parties") from any and all claims or damages arising out of, or in connection with the Program. You further agree that the Program and credits are provided "as is where is". THERE ARE NO REPRESENTATIONS OR WARRANTIES INCLUDING BUT NOT LIMITED TO STATUTORY WARRANTIES AND CONDITIONS, WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, THIRD PARTIES RIGHTS, AND NON-INFRINGEMENT OF PROPRIETARY RIGHTS. IN NO EVENT WILL EITHER PARTY BE LIABLE TO THE OTHER FOR ANY CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES, INCLUDING ANY LOST PROFITS OR LOST SAVINGS, EVEN IF ONE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY ANY THIRD PARTY.

Limited time offer. MN VoIP reserves the right to terminate and/or modify this offer at any time without prior notice.

Dear Recipient:

To get started right away, just select the placeholder text and start typing to replace it with your own.

Want to insert a picture from your files or add a shape, text box, or table? You got it! On the Insert tab of the ribbon, just tap the option you need.



Find even more easy-to-use tools on the Insert tab, such as to add a hyperlink, or insert a comment.

Sincerely,

Your Name